

Community Benefit Report

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Produced in conjunction with OBHMC Leadership, Zahorsky Public Relations, and Keeslar Creative.

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#### IN CASE OF EMERGENCY, DIAL 911

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# About OBHMC

Founded in 1934 and established as a Public Hospital District years later, Ocean Beach Hospital and Medical Clinics (OBHMC) has been proudly serving South Pacific County for over 89 years.

Now in its third location, the organization also consists of three rural health clinics (Ilwaco, Naselle and Ocean Park) and a Wellness and Rehabilitation Center. Its providers – eight primary care, one general surgeon, two CRNAs, and cardiologists – boast over 120 years of combined experience and, along with a 24/7 physician-staffed Emergency Room, are ready to provide compassionate, quality and personalized medical and surgical services.

OBHMC is a Critical Access Hospital, holds 501(c)(3) not-for-profit status from the IRS, and is licensed by the State of Washington under Public Hospital District (PHD) laws and regulations. OBHMC is regularly surveyed by the Washington Department of Health, an assurance to the community it serves that OBHMC complies with all the applicable state and federal regulations.



To provide compassionate, patient-focused care for our community

# Providing Quality Care Close to Home



Dear Friends and Neighbors:

Rural residents deserve the same access to quality health care as our urban counterparts. This conviction unites our staff of 180 employees and drives our decisions.

While the April 2023 bond measure fell short by five votes of the required supermajority, OBHMC remains committed to providing important diagnostic, treatment, and therapeutic services. Five votes short is not a defeat, and we plan to place the measure back on the August 1, 2023, primary election ballot.

Looking back, 2022 was a year of transition.

- The number of COVID-19 cases dropped significantly
- · The hospital and clinics reinstated all services and full operations
- Our valiant staff, who saw us through the worst of the pandemic, remained resilient as the Public Health Emergency continued
- · Patients returned to the hospital and clinics for routine care and elective surgeries
- · Community education and outreach programs resumed
- And the successful, carefully planned transition from Larry Cohen to me as CEO took place.

During that dynamic year, OBHMC recruited two providers, added services to our laboratory, imaging, and therapy departments, improved the patient experience, upgraded medical equipment, and expanded clinic hours. OBHMC continued to provide care to those with COVID-19, including monoclonal antibodies.

Operating as a public hospital district governed by an elected board of commissioners and partially funded by tax dollars, our financial stewardship is mandated. OBHMC has passed all independent financial and accountability audits.

OBHMC is a not-for-profit, public hospital operating in a rural area. As such, we invest in innovations and seek out alliances and collaborations to create efficiencies while navigating the rapidly changing healthcare system. Our partnership with the WSU Internal Medicine Residency Program is one example.

Thank you for your ongoing support and utilization of the services we offer.

Respectfully yours,

Scot Attridge, CEO

FXCFLLENCE

Working to be the best

PARTNERSHIP

Joining together for the best outcome

INTEGRITY

Acting in the interest of all

COMPASSION

Treating others as you want to be treated

MOISH

Develop a more integrated healthcare delivery system that results in improved access to quality healthcare services and keeps care as local as possible.

# Providing Quality Care Close to Home



#### Message from Nancy Gorshe, OBHMC Board Chair

On behalf of OBHMC's Board of Commissioners, I'd like to extend our heartfelt gratitude to the staff and providers at Ocean Beach Hospital and Medical Clinics (OBHMC). Their dedication to improving health outcomes in our community by consistently providing the best possible health care to a growing South Pacific County population is to be commended. Their service through the pandemic has been nothing short of heroic.

We're also grateful to the community for recognizing the importance of our local healthcare system and supporting it by utilizing the services OBHMC provides. We placed a bond on the April ballot that failed by five votes. This was not a defeat; 59.93% of voters want to see improved access to local health-care services. Our commitment to maintaining and improving high-quality health care close to home is steadfast. That's why we are placing the bond on the August 1, 2023, primary election ballot.

The express purpose of the bond measure is to improve the access to and quality of health care for our community. Bond funds will allow OBHMC to pursue projects such as a non-profit Urgent Care Clinic and make necessary facility improvements, and expansions [please see details on page 9]. Ultimately, the longer we wait to

#### **Board of Commissioners**

Nancy Gorshe, Chair Ariel Smith, Secretary Kathlynn Northrup-Snyder Sandra Stonebreaker Madeline Matson



make capital improvements, the more it will cost our taxpayers and the more impact it will have on patient care.

Your Commissioners are always open to input from the community. Please feel free to join us at any of our monthly meetings or contact any of us with your questions, suggestions, or concerns.

# 022 Financials

Net Patient Revenue	\$31,385,327	
Total Operating Revenue	\$32,253,193	
Expenses	\$32,442,654	
Operating Gain/(Loss)	(\$189,462)	
Tax Revenue (Maintenance and Operations)	\$1,327,023	
Note: This is from a tax voted by the public and is used for capital improvement, equipment, and staff raises.		
Increase/(Decrease) in Net Position	\$4,243,488	

# Community Impact



#### **COMMUNITY BENEFIT PROVIDED**

Fiscal Year 2022





COMMUNITY PROGRAMS & WELLNESS INITIATIVES

\$481,722

Cost of the Program



MEDICAID SHORTFALL

\$3,403,633

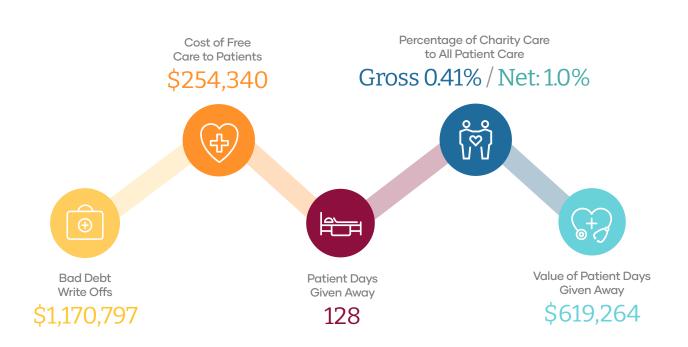
Covered by OBHMC



SUBSIDIZED HEALTH SERVICES

\$4,329,915

#### **CHARITY CARE**



# Community Impact

#### **COMMUNITY BENEFIT 2022**



8,645
Total Patients Seen
(7,998 adults, 647 children)



28,530
Outpatient Visits



495 Surgery Patients



1,122 Surgical Procedures



369 Patient Discharges



7,374
Emergency Department Visits



Average Daily Emergency Department Visits



120 LifeFlight Lift Offs



1,259
Outpatient Treatment Encounters



463
Ambulatory Outpatient
Surgical Visits



**15,879** Clinic Visits



5,260
Wellness Center Visits



944 Cardio-Pulmonary Rehab Visits



**1,175**Pulmonary Function Tests



68,508
Lab Samples Collected and Tested



304,183 Lab Tests Completed

# Community Impact

#### **COMMUNITY BENEFIT 2022**



10,755 Radiology Encounters



**1,945** COVID-19 Boosters Administered



ER COVID-Positive **Patients** 



55 Inpatient COVID-Positive Patients



237 COVID-19 Patient Days



1,622 Flu Shots Administered



Everyone in the office is caring and compassionate from the front desk, nurses and assistants and my doctor. I feel very comfortable discussing my health issues.



# Community Benefit

#### OCEAN BEACH HOSPITAL 2022



1,967

Patient Days



467

Admissions



4,380

Bed Days Capacity



5

Average Daily Census



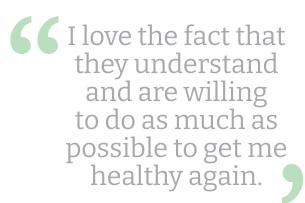
Swing Bed
9.26 Days

Average Length of Stay



#### PREVENTATIVE HEALTH + WELLNESS SERVICES

- Diabetes Prevention Program
- Diabetes Self-Management Training
- Chronic Disease Self-Management Program
- Free Vaccines
- Free Hygiene Packs
- At-Risk Patient Support





# New Equipment, Improvements and Upgrades

#### FACILITIES MAINTENANCE & IMPROVEMENTS

- Steel and glass awnings at the Hospital and the Ilwaco Clinic sandblasted and repainted.
- · Gutter replacement at Hospital's main lobby doors
- Entrance road and parking areas at the Hospital, Naselle Clinic, and Ilwaco Clinic seal coated or regraveled, parkinglot lines repainted, and additional parking spots created
- New flooring for the Ilwaco Clinic's reception area

#### **ADDITIONS**

- The floorplan of the Ilwaco Clinic reconfigured to create four offices
- Partition wall added to the reception area of the Ilwaco clinic to create more workstations and to provide patient confidentiality.
- A 25-foot pole, security camera, and a light fixture added to the NE corner of the Ilwaco Clinic's gravel parking area

#### **NEW EQUIPMENT**

- GlideScopes® for Emergency Department and Surgery.
- Trophon sterilizer for ultrasound probes for Acute Care and Emergency Department
- T/Pump® machines for localized heat and cold therapy
- Immucor Echo Plus Blood Bank Analyzer
- VIDAS®-3 analyzer for Procalcitonin (PCT) test





#### PLANNED IMPROVEMENTS & EXPANSIONS

The passage of a bond measure by voters in the future will make it possible to proceed with the following projects:

- Renovating patient bathrooms
- Adding a nonprofit urgent care center for non-life-threatening concerns or injuries
- Expanding the Ilwaco Clinic, the Wellness and Rehabilitation Center, and the pharmacy
- Adding a procedure room for gynecological exams and pap smears at the Ocean Park Clinic
- Acquiring or adding space for specialty services such as orthopedics, dermatology, podiatry, urology, behavioral health, and diabetes care
- · Upgrading medical equipment
- More efficient delivery of in-home nursing care services
- Energy efficiency improvements at facilities to save on utility costs

# Addressing Community Health Needs

#### CHNA UPDATE

A Community Health Needs Assessment (CHNA) is conducted every three years. The current assessment is for 2022 to 2024. The assessment defines priorities for OBHMC. A plan addressing each priority is created and acted upon.

Progress was made on each of the CHNA's priorities in 2022. Specifics are as follows:

#### PRIORITY 1

# Access to primary care, care coordination, and chronic disease

- OBHMC is piloting a process to improve workflow for providers and support staff with the prescription refill process
- A Saturday Primary Care Clinic was added in Ilwaco; it sees 14 to 18 patients per day
- A Walk-In Clinic was opened in Ilwaco on Fridays and Saturdays; between 20 and 30 patients are seen each day
- Inpatient Social Worker and Clinic Clinical Social Worker connect with patients who have been discharged from the hospital

#### PRIORITY 2

#### Access to specialty care

- Initiated conversations with tertiary hospitals about Specialty Care in our community
- Partnered with the Washington State University Residency Program. (See p. 11 for details.)

#### PRIORITY 3

# Addressing mental health and substance abuse

 A licensed social worker has been integrated into primary care to offer patients the opportunity to talk with a trained counselor about mental health concerns.

FOR FULL REPORT, PLEASE SCAN:



#### SOCIAL DETERMINANTS OF HEALTH

Social determinants of health (SDOH) are the conditions in the environments where people are born, live, learn, work, play, worship, and age that affect a wide range of health, functioning, and quality-of-life outcomes and risks.

SDOH can be grouped into 5 domains:







ECONOMIC STABILITY

EDUCATION

HEALTH CARE ACCESS AND QUALITY



NEIGHBORHOOD AND BUILT ENVIRONMENT



SOCIAL AND COMMUNITY CONTEXT

The team was courteous and professional. I am glad we have that level of experience and professionalism available.

# Bridging the Urban-Rural Healthcare Divide

#### STRATEGIC ALLIANCES

Successful operation of a rural public hospital relies on building and maintaining strategic alliances and partnerships. OBHMC pursues a number of these to best navigate the quickly changing healthcare landscape, create efficiencies, and enhance the services provided to the community.

#### PARTNERSHIPS, COLLABORATIONS + MEMBERSHIPS

- American Hospital Association<sup>®</sup>
- Cascade Pacific Action Alliance
- Columbia Memorial Hospital
- CHOICE Regional Health Network
- Kadlec Medical Center

- National Rural Health Association
- Pacific County EDC
- Pacific County Human Services Advisory Board
- · Providence Seaside Hospital
- The Rural Collaborative

- Texas A&M Rural Community Health Institute
- Washington State Hospital Association
- WSU Elson S. Floyd College of Medicine

#### RESIDENCY PROGRAM RECEIVES POSITIVE REVIEWS

Ocean Beach Hospital and Medical Clinics is proud to partner with the Washington State University Elson S. Floyd College of Medicine Internal Medicine Residency Program (Everett) as a rural medicine training site.

Internal Medicine residents spend a minimum of one month training in a rural location in the second year of residency. During the 2022-2023 academic year, Ocean Beach Hospital and Medical Clinics will have had the privilege of training all 12 residents in the inaugural class of the new residency program.

Partnering with WSU and developing graduate medical education opportunities offers tremendous benefits to Ocean Beach Hospital and to the community. This unique collaboration expands access to high-quality patient care for the community and allows first-hand experiences for resident physicians to consider practicing in rural areas after completion of the training program.

OBHMC physician Dr. Belknap serves as a Specialty Education Coordinator of Rural Medicine, clinical preceptor, and faculty for the program.

Patients love the additional level of care and attention that resident physicians deliver as a part of the health-care team. Since its beginning in July 2022, patient feedback has been overwhelmingly positive.

The incorporation of resident physicians into the hospital and clinic services has expanded access and provided an infusion of high-quality care to benefit our patients.

– Laurie Belknap, DO

# Foundation and Community Support

OBHMC is grateful to be the beneficiary of volunteer time and talent, local and regional foundation grants, and community support. Thank you to following:

# \$30,000

Templin Foundation, based in Seaview, awarded OBHMC a grant for \$30,000 for a new elevator.

# 1,065 Hours

The Ocean Beach Hospital Auxiliary for volunteering 1,065 hours.



Thank you to Auxiliary volunteers (left to right) – Alice Hunt, David Hoch, Karen Hoch, Ruth Walker, Sandra Johnson, and Lorrie Haight for keeping the Ocean Beach Hospital gift shop looking great!

# We appreciate your ongoing generosity and support!



Clinics is grateful for the hard work, dedication, and ongoing support of the Ocean Beach Hospital Foundation to improve the health of the people we serve.

# Foundation and Community Support

#### **OBH FOUNDATION**

The Ocean Beach Hospital Foundation works to improve the health of those who live, work, and play in South Pacific County. The 501(c)(3) organization was established in 1999. Since its inception, the Foundation has raised more than \$1 million to support enhanced health care for this region. The Foundation raises funds through a variety of events and activities, including its bi-annual golf tournament. Direct gifts of any amount can be made using PayPal.

The Foundation is also able to accept planned gifts. When estate planning, people can designate the Foundation as a recipient of a life insurance policy, real estate, or other assets.

#### **BOARD OF TRUSTEES**

Shelley Weaver, president
Phil Allen, vice president
Nansen Malin, treasurer
Tammie Jefferies, secretary
Mike Porter, trustee
Patty Hardin, trustee
Cora Barran, trustee
Jon Lind, trustee

Donations to the foundation are tax deductible.

Tax ID 41-2122776.







Keely Morgan (far left) and Crystal Garrison (far right), TLC, a Division of FibreFederal Credit Union, present the Ocean Beach Hospital Foundation with a check for \$2,000 as part of its Communities First Program. Also pictured (left to right) are Scot Attridge, CEO, OBHMC, and OBHF trustees Nansen Malin, Mike Porter, Shelley Weaver (chair), and Tammie Jefferies (secretary).



# Providing Compassionate, Patient-Focused Care

#### **DOCTORS**



ALBERT FABIANO, MD

Clinic Director and Chief of Staff to Medical Staff Ilwaco, Ocean Park & Hospital Internal medicine specialist Spartan Health Sciences University School of Medicine



GERALD WEAVER, MD

Vice Chief of Staff and Director of General Surgery, Ilwaco & Hospital General surgery specialist Loma Linda University School of Medicine



LAURIE BELKNAP, DO

Ilwaco & Hospital Family medicine Ohio University Heritage College of Osteopathic Medicine



ROBERT MORSE, DO

Cardiologist
University of New England
College of Osteopathic Medicine
Fellowship Walter Reed Medical Center



GARY GREENBERG, MD

Cardiologist
Oregon Health & Science University
University of Utah

#### PHYSICIAN ASSISTANTS



STEVE BELLINGER, MS, PA-C Ilwaco & Ocean Park & Hospital



KYLE SHAFER, PA-C

llwacc



ZACHARY CAVERLEY, PA-C Specialty in Cardiology

# ADVANCED REGISTERED NURSE PRACTITIONERS



LORI SHARROW, ARNP

Naselle Clinic – Family medicine MSN and FNP degrees from Concordia University Wisconsin



NIKKI HARTLEY-JONASON, ARNP

Ocean Park Clinic – Family medicine FNP from Simmons College



KURT "COLT" SAWYER, ARNP

Ilwaco Clinic - Family Practice
MSN and FNP from Maryville University



EMILY DARR, ARNP

Ocean Park/Iwaco clinics Family medicine FNP from Chamberlain University



Rachel Cassidy, Lin Li, Nikki Hartley-Jonason, ARNP, Kyle Shafer, PA-C, Deborah Persian, and Emily Darr, ARNP, conversing with Maggie Christofferson (seated second from the right), Community Outreach Manager, Washington Chapter of the Alzheimer's Association, about dementia and Alzheimer's disease.

# Providing Compassionate, Patient-Focused Care

#### **NURSE ANESTHETISTS**



TED GAVEL, CRNA Hospital Surgery Department



STEPHANIE ROBINSON, CRNA Hospital Surgery Department

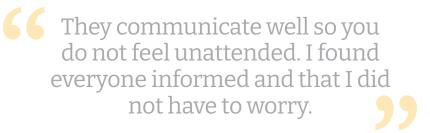
#### **CONTRACTED PROVIDERS**

#### **EMERGENCY DEPARTMENT**

Contracted with Envision (aka EMCARE)

#### JAMES BRUCE, DO

Emergency Room Medical Director



# Certificates, Accolades + Awards

# OBHMC holds certificates for:

LEVEL II CARDIAC CARE

LEVEL III STROKE CARE

LEVEL IV TRAUMA CARE

WSHA HEALTH EQUITY COLLABORATION PROGRAM

# Employee of the Year

Chase Cunningham, Maintenance Tech





## Employees of the Quarter

**1ST QUARTER** 

Melissa San Fillipo, RN

2ND QUARTER

Chase Cunningham, Maintenance Tech 3RD QUARTER

Colleen Marchand, RN

4TH OUARTER

Connie Storer, Referrals/Scheduling





#### OCEAN BEACH HOSPITAL

174 1st Avenue N Ilwaco, WA 98624 360.642.3181 Open 24 hours

#### RADIOLOGY APPOINTMENTS

360.642.3181 Monday-Friday 7:00 a.m. to 5:00 p.m.

#### RADIOLOGY "WALK IN"

(with orders; please see website for updates) Weekdays 7:00 a.m. to 8:30 p.m. Saturdays and Sundays 8:00 a.m. to 6:30 p.m.

#### **ULTRASOUND**

(call ahead, hours vary) Monday-Friday 8:00 a.m. to 3:30 p.m.

# OCEAN BEACH MEDICAL GROUP ILWACO CLINIC

176 1st Avenue N Ilwaco, WA 98624 360.642.3747 Monday-Saturday 8:00 a.m. to 6:00 p.m. Saturday Walk-In Clinic 8:00 a.m. to 5:00 p.m.

# OCEAN BEACH MEDICAL GROUP OCEAN PARK CLINIC

1501 Bay Avenue, Suite 201 Ocean Park, WA 98640 360.642.6387 Monday-Friday (Clinic) 8:00 a.m. to 6:00 p.m.

#### LAB DRAW - OCEAN PARK

Monday-Friday 8:00 a.m. to 4:00 p.m.

### OCEAN BEACH MEDICAL GROUP NASELLE CLINIC

309 Knappton Road Naselle, WA 98638 360.484.7161 Tuesday-Friday 8:00 a.m. to 6:00 p.m.

# WELLNESS AND REHABILITATION CENTER

316 1st Avenue N Ilwaco, WA 98624 360.642.6328 Fax 360.642.3784 Monday-Friday (at Center) 8:00 a.m. to 6:30 p.m. Saturday (PT at Hospital) 9:00 a.m. to 5:30 p.m.





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