

# Ocean Beach Hospital and Medical Clinics

## Community Health Needs Assessment Implementation Plan

**December 31, 2016**

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#### **Mission Statement:**

**“To provide compassionate patient focused care for our community”**

#### **Values:**

**Excellence, Partnership, Integrity, Compassion**



**Priority: 1 -- Primary Care / Preventive Health / Unscheduled and Urgent Care**

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**Objective/Strategy**

- Increase access to primary care and preventive services
- Increase unscheduled appointment availability for patients

**Tactics**

- lease a nurse practitioner to the county for one day per month for youth/family planning;
- sign a lease for a clinic in Ocean Park (opens 2018) that will have two to three practitioners providing services
- has plans to hire the practitioners noted above
- increase the number of "same-day" clinic slots at the Ilwaco Clinic
- developing a "tele-video" urgent care to go live in Summer, 2017

**Programs/Resources to Commit**

- nurse practitioner, physician assistant and/or MD/DO time
- leased clinic space

**Impact of Programs/Resources on Health Need**

- increase in unscheduled appointment time for patients
- increase in prevention-oriented care
- continuity for patients

**Accountable Parties**

- Ocean Beach Hospital

**Partnerships/Collaboration**

- providers and staff

**Priority: 2 -- Mental Health / Substance Abuse**

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**Objective**

- increase mental health services in the community

**Tactics**

- implement a .1% "Local Tax" project to increase clinic slots for medication management
- meet quarterly with local/regional mental health providers to coordinate care/problem solve;
- increase "on-site" services to meet the needs of mental health patients in the ED and clinics

**Programs/Resources to Commit**

- ED resources/time/staff
- Finding clinic resources and a sustainable financial model
- Add Licensed Clinical Social Worker (or other mental health providers) slots to clinic

**Impact of Programs/Resources on Health Need**

- Increased access to onsite mental health/substance abuse/counseling services

**Accountable Parties**

- Ocean Beach Hospital

**Partnerships/Collaboration**

- Mental health/substance abuse/counseling providers

## **Priority: 3 -- Access to Care / Patient Out-Migration**

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### **Objective/Strategy**

- Reduce patient out-migration
- Increase services available to patients

### **Tactics**

- Primary care, as indicated in Priority 1
- Mental Health, as indicated in Priority 2
- Add orthopedic surgical services

### **Programs/Resources to Commit**

- See Priority 1
- See Priority 2
- Orthopedic surgical staff

### **Impact of Programs/Resources on Health Need**

- Reduction of patient out-migration

### **Accountable Parties**

- Ocean Beach Hospital

### **Partnerships/Collaboration**

- Ocean Beach Hospital providers

**Priority: 4 -- Education / Awareness of Services**

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**Objective/Strategy**

- Increase knowledge of services availability to the community
- Reduce patient out-migration

**Tactics**

- publish and continue efforts to “boost” OBH educational offerings on FaceBook;
- publish ads in the local paper about OBH’s educational offerings
- Executive Team members to attend local gatherings of businesses and promote services;
- CEO present to the “Young Leaders for Democracy” gathering about health care

**Programs/Resources to Commit**

- Executive time
- Cost to publish ads in local paper

**Impact of Programs/Resources on Health Need**

- Reduction of patient out-migration
- Increase patient awareness of Ocean Beach Hospital’s services

**Accountable Parties**

- Ocean Beach Hospital

**Partnerships/Collaboration**

- Ocean Beach Hospital executive